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ISSUE 2

JUN 2025

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IN THIS ISSUE

DEAR MEMBERS OF SGA NATURAL GAS ASSOCIATION,

At the halfway mark of 2025, it's clear: the natural gas industry is not standing still. Global energy demand is reshaping trade flows. Federal policy is swinging toward energy abundance. Technology is rewriting our operational playbooks. And our workforce challenges are becoming make-or-break leadership tests. In moments like these, the question to ask ourselves isn't just "What are we doing?" it's "*What are we doing that makes a difference?*"

That question has guided everything we've worked toward at the SGA Natural Gas Association. While there's always more to do, I want to share where we've delivered meaningful value this year and "met the moment" and how we're sharpening our focus for the rest of 2025.

Performance That Drives the Industry Forward

SGA is not a passive observer of industry change. We exist to help members accelerate performance through collaboration, leadership development and practical training you can use today. Here's what that looks like in action:

- **Emergency Responder Benchmarking Report (2025):** This annual survey provides peer data and best practices for preparedness, training frequency and inter-agency coordination. Members use it to identify gaps, justify budget increases and build smarter, safer programs.
- **Updated SGA Self-Study Guide for Gas Distribution:** A modernized, operator-focused tool to support employee qualification and advancement in gas operations. It's part of our broader effort to ensure every role has a clear pathway for growth. This resource is utilized at Universities throughout the U.S. You can expect this to be complete in the third quarter of the year.
- **ANGE Capstone Projects:** The Accredited Natural Gas Executive program continues to deliver cross-functional, strategic projects developed by your next C-suite executives to tackle real-world business issues. These projects reflect the shift from theory to impact and help members build internal champions for progress.

- **Interconnect Guides for RNG and Virtual Pipelines:** From LCFS participation to distributed injection, SGA has equipped members with clear, technical pathways to interconnect projects. These resources are especially valuable as RNG incentives rise and infrastructure constraints increase.
- **Pipeline Pairings at Operations Conference:** We're reimagining how operators and associates engage. These curated one-on-one meetings go beyond booth traffic to generate real commercial conversations, because connection is currency.

Strategic Imperatives, Not Just Activity

SGA's Board and Executive Council have helped crystallize our focus around five industry realities:

1. *Infrastructure timelines must be matched by permitting predictability and faster capital deployment.*

What SGA is Doing:

- Our LNG Taskforce is helping members interpret federal policy shifts and ready projects for investment.
- We've incorporated permitting, construction and environmental policy discussions into member education, most recently at the Technical Conference on Environmental Permitting and Construction and through joint committee collaboration.
- We are building out more robust resources to support members in capital planning and feasibility analysis in anticipation of the next wave of infrastructure development.

2. *Training and workforce development aren't nice-to-haves. They're how we survive the retirement cliff and accelerate readiness.*

What SGA is Doing:

- Our Board's Training Taskforce is strategically investing in SGA's training portfolio, including a modernized LMS, refreshed committee forums, and on-demand learning pathways.
- We're reshaping learning delivery for immediacy, flexibility, and ease of access, ensuring operators, technicians and leaders can grow where they are.



- We recently hosted a high-impact communication and **leadership workshop for 100+ Young Pipeline Professionals**, held at Williams, to develop the soft skills needed for trust-building and cross-functional leadership.

3. *Global demand for U.S. natural gas, especially LNG exports to Europe, Mexico, and Asia, is rising. But members must be nimble at home to seize those opportunities. It requires domestic agility.*

What SGA is doing:

- Through our Virtual Pipelines Interconnect Guide, we're helping members bring RNG and LNG to market when traditional pipeline access is limited, accelerating deployment without waiting on hard infrastructure.
- Our LNG Taskforce continues to monitor and interpret permitting shifts and export trends, ensuring members understand the real-world implications of policy reversals and global contracts.
- We're aligning education and policy discussion at conferences like the Energy Symposium to elevate member readiness for cross-border trade and rapid infrastructure deployment.

4. *ESG isn't gone – but the name might be. The label may be changing, but the concept is here to stay. Good governance, responsible operations, workforce investment, emissions transparency and community accountability aren't trends. They're business fundamentals.*

What SGA is Doing:

- Our LCFS and RNG Interconnect Guides will provide actionable guidance on meeting eligibility requirements for low-carbon credits under programs like California's LCFS and the federal 45Z tax credit. Look out for these in Q3.
- We've highlighted the importance of operational compliance with RIN, LCFS, and EPA reporting requirements, ensuring members can claim environmental credits with confidence.
- SGA's ESG resources also promote transparent methane measurement, stakeholder communications and regulatory preparedness, not to check a box, but to be a better business.
- Our All-Access training platform provides equitable, company-wide access to learning and development resources, removing the barrier of "budget permission" so that every employee has agency over their growth. This is

especially empowering for Gen Z and Gen A employees who expect real investment in their development. For members, it's a workforce win, boosting inclusion, retention and readiness across all levels of the workforce.

5. *Litigation and regulation aren't background noise. They're competitive factors. The ability to withstand regulatory scrutiny and document operational integrity is now a competitive advantage, not a burden.*

What SGA is Doing:

- The Emergency Responder Benchmarking Report (2025) arms members with data to strengthen safety programs, meet regulatory expectations, and demonstrate preparedness in the face of public or legal scrutiny.
- Our Mutual Aid Program and PSMS Tactical Guides offer field-tested playbooks for resilience, reducing risk and improving response capacity when it matters most.
- We've enhanced member training to better navigate an evolving regulatory landscape, including sessions at the Technical Conference on Environmental Permitting and Construction, the Management Conference (featuring Ed Newberry and Bernie McNamee), and the Energy Symposium. Additionally, the Gas Training Committee continues to expand its focus on gas measurement training, helping members ensure technical accuracy and regulatory compliance at every level.

What Comes Next

We are rebuilding our internal systems to ensure every department can answer a simple question: How are we moving the needle for members?

This means:

- Tracking committee outcomes that result in usable tools or shared innovations.
- Ensuring our All-Access and Campus training platforms are delivering high-impact, up-to-date content.
- Making it easy for members to see where their dues are driving value – and how to access it.

We will share more in Q3 about our evolving conference strategy, member journey improvements, and public policy programming. But for now, know this: our focus is on performance with purpose.

Thank you for being part of SGA. Not just as a member, but as a co-architect of an industry that is ready to lead through change. Let's make the second half of this year count.

With appreciation,

Suzanne Ogle

*President and CEO, SGA Natural Gas Association
President, Gas Machinery Research Council*



2025 CONFERENCE SCHEDULE

JUL 23-25

OPERATIONS

Austin, TX

REGISTER — - — —>

SEP 28-OCT 1

GMC

(GAS MACHINERY CONFERENCE)

Louisville, KY

REGISTER — - — —>

OCT 13-14

WOMEN'S LEADERSHIP

SYMPOSIUM

San Antonio, TX

REGISTER — - — —>

WHEN THE CAREGIVER IS YOU: PROTECTING THE MENTAL HEALTH OF OUR INDUSTRY'S QUIET HEROES

BY SUZANNE OGLE | CEO, SGA NATURAL GAS ASSOCIATION

May was Mental Health Awareness Month, a time to shine a light not just on the challenges we face, but the people carrying the load quietly behind the scenes. And in our industry, there's a group that doesn't show up in safety audits or earnings reports, but they're often holding it all together: caregivers.

They're in your office. They're on your team. They're balancing compressor station schedules while also managing medications, doctor's appointments and the heartbreak of watching a loved one change due to dementia or cognitive decline.

I know this because I'm one of them.

During a recent Isaac Health webinar, "Caring for Caregivers: Strategies for Mental Well-being and Support," the message was clear: **caregiving isn't a side job. It's a second full-time role, and it's taking a toll.**

The Caregiving Crisis Is Closer Than You Think

In the U.S., more than **105 million people** serve as unpaid caregivers. **Over 6 million** support someone living with dementia. They're not just helping with meals or managing meds. They're handling complex behavioral changes, coordinating care teams and reshaping their family dynamics entirely.

It's a lot, and many are doing it silently, while showing up to work as if nothing's changed.

"Caregiving is the backbone of our care system," said Marvel Adams Jr., CEO of the Caregiver Action Network. "And caregivers? **They're often the unsung heroes of the dementia journey.**"

The Personal Gets Professional

At SGA, we believe mental well-being isn't just a *personal issue*, it's an *industry issue*. When

stress at home spills into the workplace, it affects performance, safety and morale. And when our employees don't feel supported, burnout becomes a business risk.

So what can we do? **We Share. Grow. Advance.**

SHARE: Normalize the Conversation

Create space for employees to talk about caregiving, without shame or fear. Include mental health in your toolbox talks or weekly huddles. Encourage participation in EAP programs or local support groups. Even a single "How can we support you?" can go a long way.

GROW: Invest in Awareness and Flexibility

Understanding the *continuum of dementia*, from early cognitive changes to full dependency, can help managers and coworkers show compassion and flexibility.

ADVANCE: Build a Culture of Care

Adopt policies that support not just employees, but the humans they are outside of work. Encourage respite. Model self-care. Recognize that **employees who are supported at home show up stronger at work.**

"You can't pour from an empty cup," said Adrienne Devivo of Isaac Health. "Caregivers move themselves to the back burner. We need to move them forward again."



Suzanne Ogle talking about inclusivity during Spring Gas



Cindy Anderson teaching essential leadership skills at Spring Gas



Practical Tips for Caregivers in Our Industry:

- **Build a support squad:** Friends, neighbors, coworkers who can lend a hand, even if it's just holding space.
- **Make a care checklist:** Reduce the mental load by tracking appointments, medications, meals, etc.
- **Watch for burnout flags:** Sleep issues, irritability, trouble focusing.
- **Schedule your own checkups:** Your health is part of the care plan.
- **Say yes to respite:** Even a 20-minute walk counts.

Final Thought: Leadership Starts at Home

Mental Health Month may be behind us, but the message remains: we're not just pipeline professionals or operations teams. We're partners. Parents. Sons. Daughters. And sometimes, we're caregivers navigating an emotional minefield before we even log into work.

If this feels personal, it's because it is. I know how hard it can be to lead at work while caregiving at home. But I also know that support, real, compassionate support, makes all the difference. If you're caring for someone right now, I see you. It's hard. It's holy. And it's a privilege.

Let's lead in this space, too. One day, many of us will need care ourselves. Let's build a culture, at home and at work, where that's not something to fear, but something we prepare for with compassion and grace.

If you're a caregiver—or know one—take a moment today to breathe, ask for help, or check out caregiveraction.org. You deserve support, too.

"To care for those who once cared for us is one of the highest honors." — Tia Walker

So, to the quiet heroes reading this—thank you. Keep going. You are doing sacred work.

MANAGEMENT CONFERENCE

INSIDE THE 2025 MANAGEMENT CONFERENCE: TOP SESSIONS, CONNECTIONS, AND A MAJOR REVEAL

Overview

Over 150 of the industry's top leaders participated in the 2025 Management Conference April 2–4 in Birmingham, Alabama. This annual gathering brought together professionals from across the natural gas industry to explore pressing challenges, share strategic insights and build meaningful connections. This year's agenda was packed with timely topics and interactive formats that sparked thoughtful discussion and practical takeaways.



"Growth is Coming – Are You Ready?"

This session featured insights on natural gas demand for power generation and the infrastructure, policy, and supply chain considerations that come with it.



Jamie Johnson, Williams Companies and Cedric Green, Domion Energy



Glenn Koch, Williams Companies and George Barry, Urbint

BIRMINGHAM, AL APR 2-4



Adam Markel

Discover Your Inner Resilience to Bounce Forward

A keynote address by Adam Markel, Wall Street Journal #1 bestselling author, on how resilience helps leaders navigate change and thrive in today's dynamic landscape.

Capstone Roundtable

The Interactive Capstone Roundtable hosted by SGA Chair Cristie Neller and Chris Wykle, Chair Associate Section, where participants engaged directly with Board Members and peers and explored topics like AI, hydrogen, cybersecurity, and carbon management



Cristie Neller, BHE GT&S
(SGA Board of Directors Chair)

SGA gets a new look

In addition to world-class sessions and networking opportunities, attendees were among the first to witness the unveiling of our refreshed look that reflects our unwavering commitment to leadership in the natural gas industry.



Michelle Sims, Border States (Past Associate Section Chair) and **Chris Wykle, Sensus** (Associate Section Chair)

SGA ENERGY SYMPOSIUM 2025 RECAP

Where Strategy Met Reality—in Just One Day

The 2025 SGA Energy Symposium delivered a high-impact, one-day experience packed with actionable insights, hands-on learning and frank policy conversations that are shaping the future of natural gas. Held at the PRCI Technology Development Center in Houston, the Symposium featured not just thought leadership but real engagement. Special thanks to PRCI for hosting an exclusive tour that gave attendees a front-row seat to innovation in action.

Key Highlights from the Symposium

A Fireside Chat That Didn't Pull Punches Former FERC Commissioner Bernie McNamee joined Bruce McKay (BHE GT&S) and Symposium Chair for a candid fireside discussion on how federal energy policy is evolving under the new administration. From permitting bottlenecks to state vs. federal jurisdiction debates, attendees got an insider's take on what's coming and what companies need to be preparing for now.



Eric Miller, TC Energy

Carbon Capture and Storage (CCS) Gets Real No theory here. Attendees participated in a hands-on group exercise to better understand CCS reservoir development, decision-making tradeoffs and long-term liability considerations. This interactive session was among the highest rated of the day, with attendees praising its “fun,” “engaging,” and “very informative” approach to a complex topic.



Stephen Hampton, CenterPoint Energy



Tyler Tunic, Williams Companies

Inspiration with Impact Tyler Tunic shared his personal leadership journey in “Breaking Ground,” highlighting what it takes to grow, lead and stay passionate in the energy industry. His authenticity and insights struck a chord, especially with younger professionals. “Tyler is a rockstar,” one participant wrote. Another praised the “fresh, applicable content” and the importance of nurturing the next generation of leaders.



Bruce McCay, BHE GT&S

The Great Demand Problem

Participants also explored how the AI and data center boom is reshaping electricity demand and what it means for natural gas as a critical baseload power source. From local siting battles to macro-level investment signals, the conversation led by Eric Miller, Jr. of TC Energy underscored the need for both storytelling and system thinking.

What Attendees Said

“Very timely topics. Great location. I liked the full day agenda—very efficient & good use of time.”

“Fantastic fireside chat! I learned a lot.”

“Enjoyed the multiple presenters, the videos and the hands-on activity!”

“Tyler did a phenomenal job and gave me things to think about as a leader of young professionals.”



Why It Matters

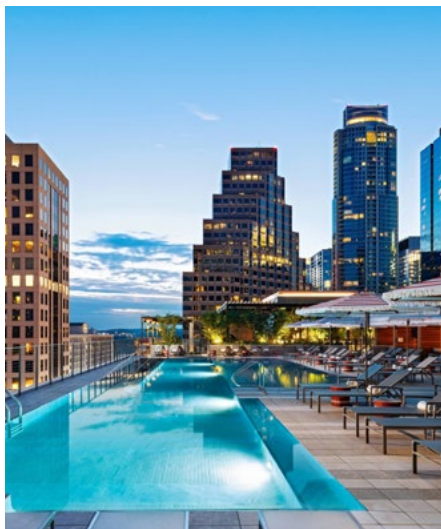
The Energy Symposium wasn't just content for content's sake. It was a space to help members prepare, pivot and perform in a changing regulatory and market environment. Whether navigating the evolving ESG landscape, preparing for CO2 pipeline permitting or understanding power demand shifts, attendees walked away more equipped to lead.

We look forward to seeing you at the next SGA event, where knowledge meets action.



OPSCON 2025: WHERE OPERATIONS AND LEADERSHIP ALIGN

This July, natural gas professionals from across North America will gather in Austin for the **2025 Operations Conference**. Whether you're responsible for system integrity, workforce development or emissions technology, **OpsCon is designed to meet you where you work—and where you're leading.**



The agenda delivers on technical depth and cross-functional value, with sessions focused on:

- Hydrogen blending and infrastructure evolution
- Methane detection and emissions reduction strategies
- Cybersecurity, analytics, and risk management
- ESG integration and organizational culture
- Roundtables, collaboration zones, and targeted training



New This Year: Pipeline Pairings, Built by Industry for Industry

Launched in partnership with SGA's Supply Chain Committee, Pipeline Pairings is a strategic matchmaking program that connects operators and exhibitors for pre-scheduled, one-on-one meetings. This format gives operators more control over their time and exhibitors a chance to build meaningful relationships, not just swap business cards.

[Each exhibitor's profile is visible in advance](#), and participating operators select which companies they'd like to meet with based on solutions relevant to their current challenges. Conversations take place in a dedicated VIP lounge, giving both sides space for focused discussion.

The goal? **To shorten the path from handshake to solution**, and to foster relationships that extend well beyond the conference.



Keynotes with Impact

Two powerful voices will anchor the conference. **Adam Markel, bestselling author and resilience expert**, will open OpsCon with “*Built to Bounce Forward: Leading Through Change*.” Markel brings executive-level insight on how to build trust, strengthen teams, and lead through industry disruption. Attendees can also [take a brief Resilience Assessment](#) in advance of the event, with anonymized results shaping Adam’s keynote content.

If you want a preview of Adam’s perspective, listen to his recent *Change Proof* podcast episode featuring SGA CEO **Suzanne Ogle**. Their candid conversation explores the weight of operational responsibility, the value of purpose-driven leadership, and the difference between driving results and multiplying them through empowered teams.



We’ll close the event with a keynote from Gary Hines, President at Switch Energy Alliance, who will address how energy education—from classrooms to careers—is equipping the next generation to lead.

Networking That Works: GasRocks + SGA Awards

Don’t miss GasRocks, SGA’s high-energy Thursday night event at The Belmont. It’s a chance to connect with peers in a relaxed setting over live music and refreshments.

We’ll also celebrate standout contributions at the SGA Awards Ceremony, recognizing excellence across innovation, safety, operations and leadership.



Sponsor or Exhibit While You Still Can

OpsCon is the natural gas industry’s most targeted opportunity for visibility with operations leaders. A few sponsorship packages remain, and exhibit tables are selling quickly.

Early interest is strong and group discounts are available. Bring five or more attendees and save 20% on registration. Email memberservices@sganaturalgas.org to secure your team discount.

Join us next month in Austin and be part of the conversations that will shape the next chapter in natural gas operations.



THE FINALISTS

ABOUT THE SGA AWARDS

Each year, the SGA Awards program honors the people and projects advancing the natural gas industry with integrity, innovation and impact. From safety and community outreach to engineering excellence and leadership development, these awards recognize initiatives that move the industry forward.

This year, **over 5,000 votes** were cast by SGA members to help identify the top submissions across eight categories. We're proud to present the 2025 SGA Awards Finalists, nominated by their peers and selected for their outstanding contributions to the natural gas industry.

CHAIR'S RISING LEADER

Recognizing emerging professionals who demonstrate exceptional leadership potential and a clear commitment to advancing the natural gas industry. These individuals are shaping the future of our field.

Donovan Clevenger – Atmos Energy

From technician to Operations Manager, Donovan's 13-year career has been marked by leadership, professionalism, and a deep commitment to people. Known for his calm presence and clear communication, he leads a large regional team while also serving his community through youth coaching and chamber leadership.

Lindsay Freeman – Kansas Gas Service / ONE Gas

As Manager of Community Relations, Lindsay turned challenges into opportunities by launching a weatherization kit program that

has helped nearly 6,500 Kansas households reduce energy costs. Her dedication to service has also made her a sought-after presenter at national conferences and a trusted liaison during natural disasters.

Sam Trowbridge – SGC Surveying

A passionate advocate for GIS-powered innovation, Sam has led groundbreaking automation and transparency initiatives that improve safety and project efficiency. She is also a committed mentor, volunteer, and educator, helping to inspire and prepare the next generation of natural gas professionals.

COMMUNITY SERVICE

This category honors impactful programs that strengthen local communities through service, outreach, and investment. Finalists have demonstrated a commitment to connection beyond the workplace.

Southern Star Cares: Fueling our Communities – Southern Star

Southern Star Cares empowers employees to make a meaningful impact through a team member-funded nonprofit that awarded more than \$128,000 to eight community organizations in 2024. From life-saving emergency equipment to Meals on Wheels vehicles, the grants reflect a deep and direct commitment to improving the quality of life across Southern Star communities.

BGE Youth Energy Day – BGE

BGE Youth Energy Day connects students from vocational high schools with real-world careers in the utility industry. Through hands-on experiences and mentorship, the event helps students, many from underserved areas, see a clear path to family-supporting jobs and long-term careers.

Fueling Hope: Summit's Fight Against Hunger – Summit Utilities

Summit Utilities rallied employees and communities to combat food insecurity through the Arkansas Foodbank's Summer Cereal Drive. Their efforts included donations, volunteerism, and public awareness and helped feed thousands of children in need across 33 counties. The campaign earned them the 2024 Community Partner Award.

CELEBRATE WINNERS JUL 24 DURING OPSCON 2025

CORPORATE COMMUNICATIONS

Effective communication builds trust and clarity. This award celebrates campaigns and initiatives that informed, inspired, and engaged key stakeholders inside and outside the organization.

Gold Cup of Safe Digging – Atmos Energy

Atmos Energy launched the Gold Cup of Safe Digging to recognize contractors and partners who exemplify best-in-class damage prevention. Starting as a regional effort in Kentucky, the program quickly expanded to all eight states served by Atmos, honoring 23 recipients in 2024. The campaign strengthens safety partnerships and reinforces Atmos's ongoing commitment to safe excavation practices.

Certified Safety Podcast – BGE

BGE launched the Certified Safety Podcast as a new way to share safety messages in a format that is informative, engaging, and easy to access. The short episodes feature leaders and experts discussing timely safety topics and encouraging real-world application. This creative approach has improved safety communication across the company and gained recognition from senior leadership.



The Heart of Summit: Living Our Mission, Vision & Values – Summit Utilities

Summit Utilities reinvigorated its culture through a thoughtful refresh of its Mission, Vision, and Values. With employee input at every step, the campaign connected team members across geographies and roles. Through storytelling, training, and meaningful tools, the program helped employees align their work with the company's core purpose and values.

EMERGENCY MANAGEMENT

Outstanding emergency preparedness, rapid response, and recovery efforts are essential to the resilience of our industry. This category recognizes teams that went above and beyond in times of crisis.

Historic Winter Weather Sweeps Across Kansas – Atmos Energy

As extreme winter storms swept across Kansas, the Atmos Energy team in Olathe responded with

confidence thanks to months of planning, system evaluations, and emergency training. From insulating infrastructure to coordinating large-scale customer communications, their efforts minimized service interruptions and helped keep nearly 100,000 homes warm and safe during sub-zero conditions.

Baltimore Gas & Electric Key Bridge Collapse Response – BGE

Following the tragic collapse of the Francis Scott Key Bridge, BGE executed a highly technical and time-sensitive operation to isolate and restore a critical 24" gas transmission pipeline lying beneath the Patapsco River. Their around-the-clock coordination with federal, state, and local partners not only protected public safety and ensured uninterrupted service for 165,000 customers, but also supported the timely reopening of the Port of Baltimore.

Connected in Crisis: Summit's AlertMedia Rollout – Summit Utilities

Summit Utilities launched a new emergency communication platform that enables instant, two-way outreach during critical events. The AlertMedia rollout strengthened safety protocols, improved field-level response, and allowed targeted alerts for employees in high-impact areas—all while fostering collaboration across departments and reinforcing a people-first approach to crisis readiness.

ENGINEERING INNOVATION

This category celebrates practical, forward-thinking engineering solutions that improve operations, reliability, or environmental outcomes. Finalists are driving real-world impact through technical excellence.

Gas GPT – Exelon / Baltimore Gas and Electric

BGE developed “Gas GPT,” an internal AI chatbot that streamlines employee access to critical technical documents and procedures. Used by over 150 employees monthly, the tool has improved knowledge sharing, reduced time spent searching for information, and highlighted inconsistencies across standards that can now be addressed.

Predictive Analytics Solution for High Volume Work Orders – Southern Company Gas

Southern Company Gas implemented a machine learning model to predict high-volume customer service orders with remarkable accuracy. By integrating economic and weather data into forecasting, the model enables better staffing, scheduling, and customer service, resulting in a 98% forecast accuracy rate and improved operational efficiency.



Atmos Energy receiving the award in 2024

Crossing the Coosa River – Williams

To overcome long-standing challenges with pipeline construction under the Coosa River, Williams successfully completed a 3,400-foot horizontal directional drill. The project eliminated a critical system bottleneck while minimizing environmental disruption, showcasing innovative engineering and cross-team coordination that supports cleaner power generation across the region.

ENVIRONMENTAL, SOCIAL & GOVERNANCE

Recognizing company-wide ESG strategies that demonstrate measurable results and a long-term commitment to responsible operations. These finalists show what it looks like to align values with action.

Atmos Energy Converts Unused Land into Pollinator Garden that Supports Biodiversity – Atmos Energy

Atmos Energy transformed an idle plot of land into a thriving pollinator garden to support biodiversity and environmental education. The employee-driven project includes native plants, walking paths, and interactive tools, creating a certified habitat that serves both ecological and community goals.

Chattanooga Gas and Virginia Natural Gas Sustainable Gas Initiative – Southern Company Gas

This initiative brought together customers, legislators, regulators, and industry leaders to advance the use of certified and renewable natural gas. By building trust through education, policy advocacy, and transparent communication, Southern Company Gas demonstrated how sustainable fuels can reduce emissions and contribute to long-term decarbonization goals.

Successfully Executing Our Emissions Reduction Program – The Williams Companies

Williams’ multi-year Emissions Reduction Program modernized compressor stations across its system, resulting in significant cuts to methane and NOX emissions.

CELEBRATE WINNERS JUL 24 DURING OPSCON 2025

With collaboration across engineering, environmental, and operational teams, the program set new benchmarks in performance while sharing valuable insights with the broader industry.

MERITORIOUS ACTION

This award honors individuals whose courage and quick thinking helped save or protect lives. These stories remind us of the very real impact our people can have—on the job and in the community.

Jason Wheeler – Atmos Energy

After Hurricane Helene devastated the Florida Gulf Coast, Jason Wheeler used his personal time to travel over 900 miles to help impacted communities. He led resource collection efforts, assisted in clearing over 100 homes, and provided compassionate support to those who had lost everything.

Donnie Pierson – Atmos Energy

Donnie Pierson recognized the early signs of a heart attack in a colleague and took immediate action, ensuring prompt medical care. His quick thinking and CPR training helped save his teammate's life.

Klay Allday & Bruce Camp – Boardwalk Pipelines

Klay and Bruce prevented a potential tragedy by stopping an oncoming



train from colliding with a car stuck on the tracks. Their vigilance, teamwork, and fast communication averted disaster near hazardous materials and safeguarded lives.

Steven Briolo, Nicholas Couvillon, Joshua Greene & Charles Martin – Energy Transfer

When a teammate suffered a medical emergency offshore, this team performed CPR for nearly 20 minutes and coordinated emergency air transport. Their life-saving response and ongoing care helped ensure a full recovery.

Jose Leal-Huerta & Valentin Quintero – Miller Pipeline

In a chaotic scene outside a sandwich shop, Valentin broke up a violent altercation while Jose used CPR training and quick action to stop life-threatening bleeding from a stab wound. Their intervention saved the shop owner's life.

Jordan Kidd – Miller Pipeline

While driving through a tunnel, Jordan spotted a crash victim lying in the roadway. He stopped traffic, provided critical first aid, and stayed until emergency responders arrived, choosing to act when others might have passed by.

Brian Hatley, Troy Turner Jr. & Dillon Wilcox – PolyPipe

During a flash flood at their facility, PolyPipe employees acted decisively to rescue stranded coworkers and neighboring employees. Their quick response and selflessness saved lives and exemplified leadership under pressure.

Nick Young, James Paul & Brandon Hamby – Southeast Connections

After a hurricane knocked out power to a man on life support, this Southeast Connections crew used their generator to stabilize him and cleared nearly three miles of debris to enable ambulance access, ultimately saving his life.

SGA AWARDS 2025

Brett Stewart – TC Energy

After witnessing a car flip into a creek, Brett Stewart entered the icy water to rescue the trapped driver. His actions saved her life as the vehicle quickly filled with water.

SAFETY & HEALTH

Our industry's success begins with a culture of safety. This award honors programs that have made meaningful improvements in employee well-being, injury prevention, and safety leadership.

The Good Catch Program – Atmos Energy

Atmos Energy's Good Catch Program encourages employees to identify and report near-miss events or unsafe conditions before incidents happen. By celebrating these proactive moments, leadership fosters trust, openness, and a shared responsibility for safety. Since the program's rollout, the Louisiana division has seen months with zero injuries or vehicle incidents and a notable increase in risk assessments and safety engagement.

BGE Safety University – BGE

BGE Safety University is a structured leadership program built to deepen safety knowledge, promote operational learning, and align leadership around energy-based safety practices. Designed

with evolving human performance principles in mind, the quarterly sessions engage leaders in meaningful reflection and skill-building. The program helps translate safety philosophy into real-world leadership action.

More Than a Summit: Stories that Strengthen Safety – Summit Utilities

Summit Utilities' Safety Summit and "Why I Work Safe" campaign brought together over 180 employees across departments and states to build a culture rooted in empathy and shared accountability. Personal storytelling, peer-led sessions, and emotional connections turned traditional safety conversations into something memorable and meaningful. The campaign's momentum continues as teams now incorporate it into daily safety routines.

Legacy of Excellence: The Extraordinary Coastal GasLink Approach – TC Energy

TC Energy's Coastal GasLink project achieved an unmatched safety record while building a 670-kilometer pipeline through some of Canada's most extreme terrain. Through advanced safety strategies, human and organizational performance principles, and a cultural initiative known as the Extraordinary Legacy Initiative, the team fostered a united safety mindset across thousands of workers. The result: 57 million work hours with zero fatalities.

CELEBRATE THE WINNERS

Join us in Austin to recognize the amazing work those companies and individuals have accomplished, propelling our industry to new heights and setting a new standard for us all.



Energy Transfer receiving the award in 2024



HURRICANE SEASON PREPAREDNESS: PROTECTING ASSETS, PEOPLE, AND OPERATIONS IN THE NATURAL GAS INDUSTRY



A Member Resource from SGA
Natural Gas Association

Aligned with API RP 1173 and FEMA Emergency Management Guidelines

SGANaturalGas.org

SGA Symposia

EMPOWERING — SUCCESS —

WOMEN'S SYMPOSIUM PREVIEW

Successful careers are rewarding, help you achieve financial stability, and make a difference in the world around you. Contributing to this definition is having the flexibility to integrate work and life successfully. Your successful career may differ from how others define success, and this symposium celebrates those unique careers women have forged in the natural gas industry.



Build Your Networking Skills

What better way to start a symposium than an interactive workshop on building connections. Learn practical, introvert-friendly strategies for authentic networking with Rachel Williams, and immediately apply your new skills at the cocktail hour to build meaningful connections.

Cocktail Hour

Share drinks with fellow attendees and extend your network, refresh existing connections if this isn't your first time. Our industry doesn't exist in silo, we all benefit from each other's expertise and experience.



Opening Keynote

Start your day with Nick Tobey's interactive keynote, offering a research-based approach to vertical development, which focuses on how you think. Designed for women leaders, this session provides tools and insights to navigate uncertainty and lead with greater agility.





Lunch & Fireside Chat

Tiffany Ziemer, a leader in public service, will share deeply personal insights from her journey, offering a powerful keynote on leading with integrity, adaptability, and heart through high-stakes challenges. This session delves into the human side of leadership, revealing how personal values and professional courage can shape a thriving culture.



Build Your Leadership Skills

Rachel Williams comes back to teach us her G.E.M.S. framework. It will help you identify your unique strengths, express talents, build authentic relationships, and develop a resilient leadership mindset. Perfect for professionals seeking to lead boldly and build fulfilling careers.



Learn from Experience

Joy Capps, author and strategist, teaches leaders how to cut through communication noise and foster real connection. Drawing on over 30 years of experience, she provides practical tools to communicate with integrity, build credibility, and lead with purpose and authenticity.

Carbon Capture Utilization and Storage (CCUS)

FAQ.

1

Why is CCUS considered important for the future of energy?

CCUS is a critical component in the global push to achieve net-zero emissions by 2050. As the world continues to rely on natural gas and low-carbon fuels like hydrogen (which still produce CO₂ emissions), CCUS offers a pathway to decarbonize these processes. Regardless of political shifts, managing CO₂ emissions will remain essential to long-term energy security and economic growth.

2

Where is carbon capture primarily done, and why are ethanol facilities a key focus?

Carbon capture typically occurs at major CO₂ emission sources such as cement, iron, and steel production facilities. Ethanol plants have become significant for capture due to the high CO₂ concentration in their exhaust—up to 98%—and the low level of impurities, making capture highly efficient and cost-effective.

3

How is captured CO₂ transported and stored? Are there other uses?

Captured CO₂ is most effectively transported via high-pressure pipelines in dense-phase mode. It is usually stored underground in geologically stable formations. This process is referred to as underground storage rather than sequestration to keep the door open for future utilization. Captured CO₂ can also be used in cement as a binder or filler, or in other industrial processes.

4

What is the outlook for CO₂ pipeline infrastructure in the U.S.?

The U.S. currently operates around 5,300 miles of CO₂ pipelines, largely used for enhanced oil recovery since the 1970s. There is potential to build up to 69,000 miles of new CO₂ pipelines in the next few decades—a massive infrastructure opportunity with implications for job creation in construction, operations, and maintenance.

5

What's the current regulatory landscape for CO₂ pipelines? Is federal oversight coming?

Currently, regulation of CO₂ pipelines is fragmented and handled state-by-state. There is ongoing debate about establishing a centralized federal authority like FERC. Some believe this could streamline permitting and project execution, while others—particularly those in the liquids pipeline sector—prefer to maintain the current decentralized model. A proposed federal opt-in for FERC oversight was recently removed from federal legislation.

For training on CCUS, more resources or to engage in SGA's ongoing committee discussions, contact SGA Member Services at MemberServices@SGANaturalGas.org

SGA APPOINTS TWO NEW MEMBERS TO BOARD OF DIRECTORS

COMMITTEE HIGHLIGHTS

SGA Natural Gas Association (SGA) is pleased to announce the appointment of two distinguished industry leaders to its Board of Directors: **Jonell Carver**, Chief Operating Officer of Hope Gas, and **Bo Murphy**, Chief Operating Officer of Delta Utilities.

Both Carver and Murphy bring extensive operational expertise and a deep commitment to advancing the natural gas industry. Their appointments reflect SGA's ongoing dedication to fostering leadership that drives innovation, safety, and sustainability within the sector.

"We are thrilled to welcome Jonell and Bo to the SGA Board," said Suzanne Ogle, President and CEO of the SGA Natural Gas Association. "Their strategic insights and leadership will be invaluable as we navigate the evolving energy landscape and continue to support our members in delivering safe, reliable, and affordable natural gas."

The addition of Carver and Murphy to the Board underscores SGA's commitment to representing a diverse range of perspectives and experiences, ensuring that the association remains at the forefront of industry developments and member needs.

For more information about the SGA Natural Gas Association and its Board of Directors, please visit southerngas.org/about/board-of-directors



Jonell Carver, Chief Operating Officer
of Hope Gas



Bo Murphy, Chief Operating Officer
of Delta Utilities

ALL ABOUT COMMITTEES

COMMITTEE HIGHLIGHTS

Q2 Collaboration in Action

SGA Committees continue to lead important work across the industry. Here are just a few recent efforts from this quarter's engaged leaders and volunteers:

Control Room

The committee welcomed Russel Treat of Enersys, who shared PHMSA's efforts to gamify team training using AI and multiplayer environments, an innovative look at the future of control room learning.

Underground Storage

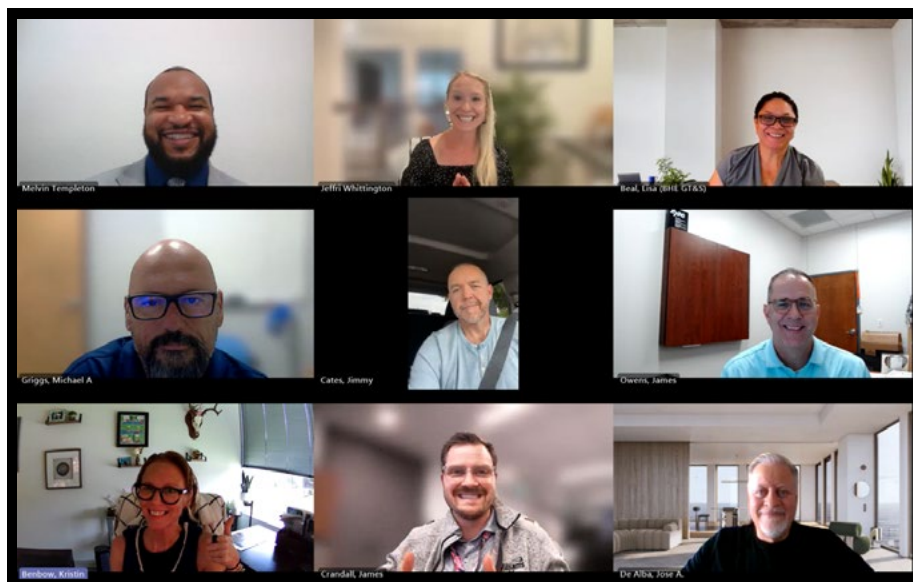
Four subcommittees are now in place to advance key priorities in compliance, well construction, integrity assessment, and data integration, ensuring focused progress on critical topics.

Compression

Boardwalk Pipelines joined the group to lead discussions on compressor unit selection, providing real-world insights into equipment performance and decision-making.

Engineering, Design & Construction

Monthly roundtables have explored inline inspection and the rising impact of data centers, bringing members together for timely, technical knowledge exchange.



Codes & Standards

In a joint session with the Markets Committee, the team examined updates to IECC building codes. Their *"What You Should Know"* newsletter now publishes three times a year for continued education and awareness.

Leadership Section Managing Committee

Welcomed a guest speaker from Southern Company to share strategies for navigating change management in today's evolving workplace.



TCEPC Planning Committee

This team met in person to begin designing the 2026 Technical Conference on Environmental Permitting & Compliance, ensuring another strong program of content and connection.

Employee Health & Safety

The updated Incident Experience Survey gathered data from 16 operators. Findings will inform future safety initiatives, with expanded focus areas planned for 2025.

Women & Leadership

Sessions this quarter focused on intergenerational collaboration and professional presence. The committee is also supporting the planning of the 2025 Women's Leadership Symposium.

Learning & Development

This group continues to support training quality and speaker recruitment for SGA events, working in partnership with the L&D team to ensure our offerings remain industry-leading.

Stakeholder Communications

Led by Eric Miller Jr., the committee is advancing an advocacy toolkit focused on energy literacy and employee empowerment, especially in high-demand sectors like AI data centers.

RNG Taskforce

Chaired by Andrew McCarthy, the team is finalizing a major update to the NGA Interconnect Guide, including new content on Virtual Pipelines and low-carbon fuel standards.

Supply Chain

Preparations are underway for the 2025 Operations Conference in Austin. The committee is leading eight education sessions and launching the inaugural Pipeline Pairings networking event.

Why Join a Committee?

SGA committees are where expertise meets impact. You'll connect with peers across the industry, influence technical standards, and contribute to resources that benefit the entire membership. Whether you're looking to share insights, grow professionally, or support future-focused initiatives, committee work is where it happens.

Interested in getting involved?

There's still time!

Join an SGA committee today and influence the future of the natural gas industry as we advance innovations and develop people, relationships, and solutions.

Have questions? Reach out to Jeffri S. Whittington, Director of SGA Committees, at JWhittington@SGANaturalGas.org

COMMITTEE CHAIR OF THE MONTH:



March

Trevor Fulton, NiSource.
Gas Forecasting Committee



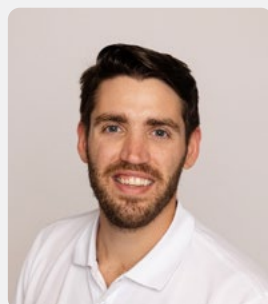
April

James Owens,
*Atmos Energy
Safety and Employee
Development Section*



May

Brandi Price,
*Atmos Energy
Women & Leadership Committee*



June

Andrew McCarthy,
*Cavanaugh & Associates
RNG Taskforce*

WELCOME TO OUR NEWEST MEMBERS

*Please join us in welcoming these
outstanding organizations!*

Associate Membership

- C & L Inspection
- Hylan
- Regal Rexnord
- Spark Thought
- Star Measurement & Fabrication
- Upperform Partners
- Vital Tech Services

Operator

- Delta Utilities

➔ MAXIMIZE YOUR SGA MEMBERSHIP

MEANINGFUL INDUSTRY CONNECTIONS

One of the most valued benefits of SGA membership is the opportunity to build meaningful professional relationships. Networking is at the heart of our association and continues to play a pivotal role in advancing the natural gas industry.

Whether you're joining a committee, contributing to conversations on Connect@SGA, or attending a conference, there are multiple ways to engage with peers across all career stages. From early-career professionals to seasoned executives, SGA provides the platform to share insights, ask questions, and strengthen connections across the value chain.

Looking to mentor, be mentored, compare strategies with a peer at another company, or simply expand your industry network? It all starts here.

LEARNING & DEVELOPMENT: EXPANDING IMPACT ACROSS Q2

From compliance and compression to confidence and communication, the past quarter saw continued growth in participation and engagement across SGA's Learning & Development programs.

All-Access Learners Show Strong Engagement

More than **600 participants** from across the industry joined All-Access-eligible sessions this spring. Classes ranged from foundational to advanced, providing meaningful takeaways for professionals at all levels. Top topics included:

- DOT 192 Compliance for Natural Gas Operators
- Introduction to the Natural Gas Industry
- Creating Confidence & Eliminating Imposter Syndrome
- Identifying High Energy Hazards and Controls
- Ratemaking Fundamentals

Member companies continue to report positive outcomes from participation:

“These are learning opportunities I probably wouldn’t have had without the pass.”

– WhiteWater Midstream

“This helped fast-track my understanding of the industry.”

– Boardwalk Pipelines

“Great variety. These courses have helped with both employee and leadership development.”

– Duke Energy

Whether training a new hire or supporting internal development programs, the All-Access Pass remains a cost-effective, high-impact tool for organizational growth.

Campus Enhancements Streamline the Learning Experience

On-demand training via Campus saw steady usage gains this quarter, supported by key system upgrades. Most notably, Campus now supports mass attendance uploads for live sessions, giving admins more time and learners faster recognition of their progress.

Additional upgrades are underway through the summer, including:

- A modernized dashboard with streamlined navigation
- Smart search and collapsible menus
- Progress tracking and AI mentor tools
- Microlearning features to support just-in-time training

These changes are designed to improve usability, encourage consistency, and support member learning at scale. [You can follow the updates here.](#)

UPCOMING WEBINARS

Jul 2

Energy Without Borders: How Exports Sustain U.S. Oil & Gas

Jul 8

Introduction to the Natural Gas Industry

Jul 10

Operational Fundamentals and Maintenance of Positive Displacement Meters

Jul 14

Fundamentals of GHG Emissions Calculations and Reporting

Jul 15

Pipeline Wet Seals

Jul 15

Methane Reduction: A Southern Star Success Story

Jul 16

Methane Emissions Measurement and Data Management for Distribution and Transmission Assets

Jul 17

ESG Series: ESG Rules & Regulations

Jul 24

Cybersecurity Essentials Series: Part 1–Ransomware Readiness

Jul 28

SGA Member Information & Onboarding

Jul 29

Advancing Hydrogen Gas Detection: Innovations, Field Insights, and Practical Applications

In-Person Workshops Offer Practical, Hands-On Learning

Live events remain a valuable extension of our virtual training ecosystem. Four in-person workshops are scheduled across the next several months, covering topics such as machine learning, pipeline design and emissions stack testing. All-Access members receive a 15% registration discount, another way the program delivers value throughout the year.

UPCOMING IN-PERSON WORKSHOPS

Jul 29–31

Engine Analyzer & Reliability Workshop

Houston, TX @Cooper Machinery Services

Sep 17–18

Engine Stack Testing & Analyzer Workshop

Waller, TX (Houston)
@Alegacy Equipment

Oct 7–10

Transmission Pipeline Design Workshop

Houston, TX @Williams

Oct 29–30

Machine Learning for Pipeline Integrity Management

Houston, TX @PRCI

Looking Ahead

With new courses launching monthly and workshop registrations now open, summer is an ideal time to activate your team's training goals. Whether participating virtually or in person, SGA remains the trusted partner in natural gas learning.

Did You Know? SGA Offers Customized Onsite Training

Looking to bring targeted, high-impact training directly to your team?

SGA partners with member companies to design and deliver customized training programs, onsite at your facilities. Whether you need technical instruction, regulatory refreshers, or leadership development, we work with you to shape the content around your team's specific needs.

Why it works:

- Aligned to your operations, culture, and goals
- Taught by trusted experts with real industry experience
- Saves time and budget compared to developing internal programs from scratch

Let us take the work off your plate and deliver training that sticks.

Contact Francesca Valente at FValente@SGANaturalGas.org to learn more.



CALL FOR INSTRUCTORS

YOUR EXPERTISE CAN SHAPE THE FUTURE OF NATURAL GAS

Do you have insights, strategies, or innovations that could advance the natural gas industry? The Southern Gas Association seeks passionate speakers to share their expertise at our in-person conferences or through live, virtual sessions designed to fit your schedule. Whether you're a seasoned professional or a rising star, your knowledge can inspire, educate and empower others to navigate today's challenges and seize tomorrow's opportunities.

Why Present?

By presenting, you'll contribute to the professional development of industry peers while gaining recognition as a thought leader. Your voice will help drive discussions, tackle pressing issues and expand industry knowledge on critical topics like:

- Energy Transition
- Leadership and Culture
- Emerging Technologies
- Regulatory Updates

Explore the full list of requested topics and submit your application today. With your help, we can keep the natural gas industry at the forefront of innovation.

***Application is open year round.
Submit at Learn@SGANaturalGas.org***



Bob Price

Organizational Development Manager, Southern Star

How long have you been in the industry and how did you get started?

I've been in the natural gas industry for almost six years now, but I've been in the energy world a bit longer—close to a decade. Before joining Southern Star, I was working as an industrial contractor building and servicing power plants. That included coal-fired plants, conversion projects, and combined cycle generation. So even before stepping into the natural gas side, I was already deep in the energy sector, getting a front-row seat to how power gets produced and delivered. Making the move to Southern Star felt like a natural next step, and I've been loving the ride ever since. When I joined Southern Star, I stepped into the role of Organization Development Manager, which was a big industry shift but also a perfect fit. It allowed me to bring together my hands-on energy background with my passion for developing people and

Q&A WITH INSTRUCTOR BOB PRICE

strengthening teams. It's been a great journey so far, and no two days are ever the same, which keeps it exciting.

What do you enjoy most about teaching courses?

What I enjoy most is the incredible mix of people in the room. You've got seasoned professionals who've been in the industry for decades sitting alongside folks who are brand new—maybe even just a few weeks into their first role. That diversity brings a unique energy to every session. The experienced folks often share insights and real-world stories that add depth, while the newcomers bring fresh perspectives and great questions that challenge all of us to think differently. It creates a really dynamic learning environment where everyone benefits from each other's experience, and that makes teaching both rewarding and fun.

What has been the most significant change in the NG industry over the past ten years from your perspective?

Over the past decade, the biggest shift has been the incredible growth in natural gas production and consumption. Thanks to innovations like fracking, horizontal drilling, and expanded LNG infrastructure, the U.S. has become a global leader in natural gas. That's helped reduce reliance on coal and cut emissions in the power sector. But it's also brought along some new hurdles—like the need for more pipelines, smarter infrastructure, and ways to navigate price swings and supply chain issues.

And now, we're entering a new chapter—driven by artificial intelligence.

AI is starting to reshape how the industry operates day-to-day. Companies are using it for things like predictive maintenance, where systems flag equipment issues before they become major problems. AI is also helping detect methane leaks using drones, sensors, and even satellites, which is a huge win for both safety and sustainability. But beyond just making operations smarter, AI is creating brand-new opportunities for the industry.

Here's the big picture: AI systems themselves are massive consumers of energy. Data centers powering AI models need reliable, around-the-clock energy—and a lot of it. That growing demand means natural gas is likely to play a bigger role in supporting the energy backbone behind the AI revolution. As more companies invest in AI, they'll be looking for stable, clean-burning energy sources like natural gas to keep those data centers running. So in a way, AI isn't just changing how we operate in the industry—it's also becoming one of the reasons the industry is more relevant than ever.

What challenges do you see facing the NG industry in the near future?

The natural gas industry has a full plate of challenges ahead. First off, there's still a lot of regulatory uncertainty—permits take time, policies change, and that makes it hard for companies to plan major infrastructure projects with confidence. On top of that, delays in building new pipelines or LNG facilities can make it difficult to meet growing domestic and global demand. And then there's market volatility—geopolitical tensions, trade shifts, and supply chain issues keep prices bouncing around more than anyone would like. Not to mention the ongoing pressure to reduce methane emissions and align with broader decarbonization goals.

But beyond those long-standing issues, we're starting to see new dynamics emerging—especially tied to the rise of artificial intelligence. AI data centers require massive amounts of power, and natural gas is poised to be a major player in helping meet that energy demand. However, we're also seeing large tech companies move toward owning more of their own energy supply chains. That includes generating their own power—sometimes bypassing traditional utility or gas infrastructure—and even exploring private transmission solutions. If that trend grows, it could disrupt traditional utility models and reshape how energy is delivered and who controls it.

At the same time, renewables are going to have a bigger role in powering these AI-driven facilities. Solar, wind, and battery storage are becoming more reliable and cost-effective, which means they'll likely capture a growing share of the market—especially as tech companies aim to meet ambitious sustainability goals. The challenge for the natural gas industry will be finding its place in this new energy mix—collaborating where possible, staying competitive, and continuing to offer reliable, flexible power that complements renewables rather than competes with them.

What is one thing about the industry that you are particularly excited about?

What really excites me is all the cool new tech coming into the industry—especially the tools that help us be cleaner and more efficient. For example, using drones, satellites, and advanced sensors to detect leaks is a game-changer for reducing emissions. Plus, there are newer fracking methods like using supercritical CO₂, which not only helps pull out more gas but also traps carbon dioxide at the same time. It's amazing to see innovation tackling both efficiency and environmental care.

What do you think is the most important skill for someone in the NG industry?

If I had to pick one top skill, it's adaptability. This industry moves fast—whether it's new tech, changing regulations, or shifting markets, you've got to be ready to roll with it. Being open to learning new things, staying curious, and solving problems on the fly is key. Of course, knowing the technical side, being safety-conscious, and thinking critically are also big pluses.

What are things people should know about SGA?

SGA is an awesome organization if you're working in natural gas. They offer tons of training, resources, and ways to connect with others in the field. It's a great place to keep up with best practices, learn about new tech, and stay on top of what's going on in the industry. More than anything, they help people grow professionally while making sure the industry keeps moving forward safely and reliably.

SGANaturalGas.org