



Connect. Discover. Learn.

Empowering industry professionals to
collaborate, innovate and lead the way
in natural gas operations excellence.



JUL 22-24
NASHVILLE, TN



The Operations Conference gives you a chance to collaborate and exchange with peers, learn from leading experts and discover new tech.

The knowledge we will share, and the connections you will forge, are not just for you. The benefits will ripple outwards, impacting the lives of those you work with and the communities you work in.

Join us for this three day conference to step up operations, explore the latest advancements and become inspiring leaders.

TOPICS

- *Industry Innovation*
- *Process Improvement*
- *Project & Risk Management*
- *Reliability & Integrity*
- *Underground Storage*
- *Regulatory and policy*

THE DETAILS

Pricing

Member	\$1,150
Non-Member	\$1,400
Special Event Only	\$120
<i>Group of five or more</i>	<i>20% OFF</i>

Location

DoubleTree by Hilton Nashville
Downtown
315 Fourth Avenue North
Nashville, Tennessee 37219

REGISTER NOW



FEATURES

- » Educational Sessions & Panels
- » SGA Awards Ceremony
- » Roundtable Discussions on the Latest Technological Advances
- » Networking Opportunities with Other Professionals and Industry Experts
- » **Networking Event:** OpsCon Music City Mixer at the Musicians Hall of Fame & Museum

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SESSION HIGHLIGHTS

Process Improvement

HOW EVOLVING GIS TECHNOLOGY CAN HELP ADDRESS THE NEW REQUIREMENTS OF THE NEW FEDERAL PIPELINE SAFETY ACT

The new Federal Pipeline Safety Act Includes 7 key points for pipeline operators regarding regulatory compliance. What is your organization doing to prepare? What technologies can you leverage to better address the Act's new requirements? Learn how GIS technology is playing a vital role in addressing new requirements for gas operators.

Industry Innovation

DIGITAL CONSTRUCTION

Digital Construction should be the backbone of compliance for existing and emerging regulations. This session will discuss how modern digital construction technologies help operators capture data during construction to enable compliance with DIMP, the Plastic Pipe Rule, and TVC requirements. Emerging state and federal regulations related to increased quality inspections and enhanced data collection for pressure control systems can also be addressed with digital construction. This session will provide an overview of digital construction technologies and real-world case studies.

Industry Innovation

WORKPLACE SAFETY COMPLIANCE: CREATING SAFER OUTCOMES WITH VEGETATION MANAGEMENT SOLUTIONS

This session will bring together a diverse panel with background in legislative, operations, environment, and IVM to discuss ways to leverage Vegetation Management Systems to increase safety compliance. The discussion is expected to touch on:

- » Compliance with PHSMA Pipeline and Hazardous Material Safety Administration
- » IVM on ROW's vs. mechanical mowing for compliance purposes
- » How vegetation management produces safer outcomes
- » Reducing carbon footprint through the use of Veg Management
- » Compliance with endangered species on ROWs
- » The benefits of promoting Pollinator Habitats on ROWs (ESG opportunity)
- » Lessons learned from CPSI (PGE Community Pipeline Safety Initiative)



Monday, July 22

Time	Location	Level	Session	Educational Track	PDH	
11:00 AM - 5:30 PM		Lobby	Registration & Information Open			
1:00 PM - 2:30 PM	Cumberland Ballroom	BR	Welcome to Nashville - Chairman's Theme Technology Roundtables	Business Trends	1.5	
2:30 PM - 2:45 PM	Cumberland Foyer	BR	Networking Break			
2:45 PM - 3:45 PM Session 1	Nashville	Lobby	Influencing Contractor Safety	Panel	Process Improvement	1
	Brentwood	BR	How Evolving GIS Technology Can Help Address the New Requirements of the New Federal Pipeline Safety Act	Presentation	Process Improvement	1
	Tennessee A	Lobby	Control Room Team Training Best Practices	Presentation	Control Room Management	1
	Tennessee B	Lobby	What's Cybersecurity Third-Party Risk Management and Why Should I Care?	Presentation	Project & Risk Management	1
	Davidson	BR	Well Control Event Response Fundamentals and Case Histories for Gas Storage Wells	Presentation	Underground Storage	1
3:45 PM - 4:00 PM	Cumberland Foyer	BR	Networking Break			
4:00 PM - 5:00 PM	Cumberland Ballroom	BR	SGA Open Committee Meetings			
5:00 PM - 6:30 PM	Cumberland Foyer	BR	Nashville Nights - Networking Reception with our Exhibitors			

Tuesday, July 23

Time	Location	Level	Session	Educational Track		
7:00 AM - 5:00 PM		Lobby	Registration & Information Open			
7:00 AM - 8:00 AM	Cumberland Ballroom	BR	Breakfast & Networking			
8:00 AM - 9:00 AM Session 2	Nashville	Lobby	Acquisition Estimate and Forecasting	Roundtable	Process Improvement	1
	Brentwood	BR	Best Practices for Winterization	Roundtable	Reliability & Integrity	1
	Tennessee A	Lobby	CRM Best Practices (Operators and Vendors/Consultants Only)	Presentation	Control Room Management	1
	Tennessee B	Lobby	Hydrogen Implementation Pitfalls: Vintage Pipe vs. New Installs	Presentation	Industry Innovation	1
	Bellevue	BR	PHMSA Underground Storage Update	Presentation	Underground Storage	1
9:00 AM - 9:15 AM	Cumberland Foyer	BR	Networking Break			
9:15 AM - 10:15 AM Session 3	Nashville	Lobby	Natural Gas Pipelines and Eminent Domain: The Process and Impacts on Pipeline Operations and Capital Projects	Panel	Project & Risk Management	1
	Brentwood	BR	What is the Right Amount of Cybersecurity?	Roundtable	Process Improvement	1
	Tennessee A	Lobby	Gas Distribution Pressure Management	Presentation	Control Room Management	1
	Tennessee B	Lobby	Working with Things that can Combust. FR Clothing the Often-Overlooked Piece of PPE	Presentation	Industry Innovation	1
	Bellevue	BR	Storage Integrity Management and Audits (Operators and Vendors/Consultants Only)	Roundtable	Underground Storage	1
	Davidson	BR	Training the Future Tech	Roundtable	Reliability & Integrity	1
	10:15 AM - 10:30 AM	Cumberland Foyer	BR	Networking Break		
10:30 AM - 11:30 AM Session 4	Nashville	Lobby	Workplace Safety Compliance: Creating Safer Outcomes with Vegetation Management Solutions	Panel	Industry Innovation	1
	Brentwood	BR	Project Management Lessons Learned Roundtable	Roundtable	Project & Risk Management	1
	Tennessee A	Lobby	Hydrogen and Hydrogen Blending	Presentation	Industry Innovation	1
	Tennessee B	Lobby	Evaluating Pipes Grades Under RIN 2	Presentation	Process Improvement	1
	Bellevue	BR	New MFL Tool Algorithm	Presentation	Underground Storage	1
	Davidson	BR	Hourly Forecasting: Why It Is Important	Presentation	Reliability & Integrity	1
11:30 AM - 1:15 PM	Cumberland Ballroom	BR	Networking Lunch with Exhibitors			
1:15 PM - 2:15 PM	Cumberland Ballroom	BR	Chairman's Theme Technology Roundtables		Business Trends	
2:15 PM - 3:15 PM Session 5	Nashville	Lobby	Cross-Bore Mitigation, Awareness and Legacy Investigation	Roundtable	Project & Risk Management	1
	Brentwood	BR	Managing Inventory in Today's Environment	Presentation	Reliability & Integrity	1
	Tennessee A	Lobby	Creating a workforce that values and excels at community engagement	Presentation	Process Improvement	1
	Tennessee B	Lobby	Digital Construction	Presentation	Industry Innovation	1
	Davidson	BR	Gas Quality	Roundtable	Reliability & Integrity	1
3:15 PM - 3:30 PM	Cumberland Foyer	BR	Networking Break			
3:30 PM - 4:30 PM Session 6	Nashville	Lobby	The Upcoming Release of the 2024 International Energy Conservation Code (IECC): Overview and Impact on the Industry	Presentation	Project & Risk Management	1
	Brentwood	BR	Let SCADA be SCADA: Reducing the Change Management Footprint	Presentation	Control Room Management	1
	Tennessee A	Lobby	SMS in Action: A Field Employee's Guide	Presentation	Reliability & Integrity	1
	Tennessee B	Lobby	Updates on pending rules and regulations scheduled to be released - New GPAC Leak Detection rule. New Distribution Rule NPRM	Presentation	Reliability & Integrity	1
	Bellevue	BR	Roundtable #3: Experience with remediation	Roundtable	Underground Storage	1
4:30 PM - 5:45 PM	Cumberland Ballroom	BR	Annual SGA Awards Ceremony and Chair Recognition			1.25
6:00 PM - 9:00 PM	Special Event: <u>Natural Gas Rocks</u> at the Musician's Hall of Fame & Museum Join us for networking, refreshments, and live music with a chance to explore this immersive museum					

Wednesday, July 24

Time	Location	Level	Session			Educational Track	
7:00 AM - 11:30 AM		Lobby	Registration & Information Open				
7:00 AM - 8:00 AM	Cumberland Ballroom	BR Level	Breakfast & Networking				
8:00 AM - 9:00 AM Session 7	Nashville	Lobby	Introduction to AI and Chat GPT	Roundtable	Project & Risk Management	1	
	Brentwood	BR	Part 1: Control Room Roundtable (Operators and Vendors/Consultants Only)	Roundtable	Control Room Management	1	
	Tennessee A	Lobby	Communicating PSMS to Frontline Operations	Roundtable	Reliability & Integrity	1	
	Tennessee B	Lobby	NanoDrill Technology - New technology entering the HDD market	Presentation	Industry Innovation	1	
	Bellevue	BR	Micro-Annulus Repair Using B/SN Wei-lok™ CRT	Presentation	Underground Storage	1	
9:00 AM - 9:15 AM	Cumberland Foyer	BR Level	Networking Break				
9:15a.m - 10:15 AM Session 8	Nashville	Lobby	Unknown Below Ground Obstructions Roundtable	Roundtable	Reliability & Integrity	1	
	Brentwood	BR	Part 2: Control Room Roundtable (Operators and Vendors/Consultants Only)	Roundtable	Control Room Management	1	
	Tennessee A	Lobby	How Predictive Analytics Is and Can Be Used To Meet Customer Service Goals	Presentation	Process Improvement	1	
	Tennessee B	Lobby	Advanced Leak Detection Strategies	Presentation	Industry Innovation	1	
	Bellevue	BR	Roundtable #4: Data Management Solutions	Roundtable	Underground Storage	1	
10:15 AM - 11:15 AM	Cumberland Ballroom	BR Level	Closing Roundtable General Session			Business Trends	1
11:30 AM			Conference Dismissal				



SPECIAL EVENT

Natural Gas Rocks

**MUSICIANS HALL OF FAME & MUSEUM
TUESDAY, JULY 23 | 6:00 PM**



Join us for an unforgettable special event at Musicians Hall of Fame & Museum during the 2024 Operations Conference!



During this special event, guests will have the chance to explore the Musicians Hall of Fame & Museum's rich and immersive exhibits. Discover instruments used by famous artists, rare recordings, and an impressive collection of music memorabilia and artifacts. The museum offers a captivating journey through the history of music, providing a perfect backdrop for connecting with fellow professionals. Enjoy appetizers as you mingle and explore, followed by a delightful dinner and cocktails to cap off the evening. This special event, included with your conference registration, promises to be a memorable highlight of your time in Nashville. Don't miss this opportunity to unwind, expand your network, and immerse yourself in the cultural tapestry of Music City!

SGA AWARDS



*Thanks to SGA
Awards sponsor*



Join us as we reveal the 2024 SGA Awards winners!

This year, SGA received **5,113 votes for 71 submissions** and your votes have narrowed the finalists down to the top three in each category. First-place winners will be announced in person during the SGA Awards Ceremony, held at the Musician's Hall of Fame and Museum on Tuesday July 23rd.

List of finalists:

» **Chair's Rising Leader**

- **Blake Villarrubia**, Audubon Companies
- **Kristin Cox**, BGE
- **Tyler Tunic**, Williams

» **Community Service**

- **Atmos Energy**, Fueling Bright Minds and Healthy Futures
- **Southern Company Gas**, Atlanta Gas Light Partners with Goodr
- **Southern Star Central Gas Pipeline**, Southern Star Cares

» **Corporate Communication**

- **Boardwalk Pipelines**, "The Future Needs Me" – Boardwalk Recruitment Video
- **ONE Gas**, Video Series: 'Work When Safe' Videos Make Safety Personal

- **TECO Peoples Gas**, The People of Peoples

» **Emergency Management**

- **Summit Utilities**, Tornado and Wildfire Response
- **NiSource**, ICS Training and Exercise Program
- **Atmos Energy**, Atmos Energy Supports Gainesville During Outage

» **Engineering Innovation**

- **Atmos Energy**, State-of-the-Art Salt Cavern Storage Facility
- **Energy Transfer**, Greenhouse Gas Reduction and Grid Stabilization
- **Williams**, E2C: The Energy Exchange Compressor

» **Environmental, Social & Governance**

- **Boardwalk Pipelines**, A Race to the Bottom: Boardwalk's Emissions Reduction Challenge
- **Nicor Gas**, Nicor Gas Smart Neighborhood
- **Picarro**, NiSource Gas Leads ESG Efforts

» **Safety & Health**

- **Energy Transfer**, Energy Transfer Safety Olympics
- **Spire**, Employees create Good Catch Close Call program to enhance and promote safety
- **Williams**, See You Tomorrow: Suicide Awareness & Prevention

» **Meritorious Action Recognition**

Nominees will be honored June 24-25 at [SafetyCon](https://www.safetycon.com/) in St. Louis.