

Safety & Health Award

This award recognizes companies whose safety and health initiatives have benefited employee and customer well-being.

Entry Requirements
<ul style="list-style-type: none"> Program must be voluntary and not the direct result of mandates by regulations or enforcement decrees.

Submissions Overview

Safety & Health Award Submissions – 5 Nominees		
Company Name	Program Name	ID Number
Enstor Gas, LLC	Pandemic Plan	SH-1
Summit Utilities	Video: Summit Utilities Parking Safety and Completing a 360-Degree Walk Around	SH-2
Atmos Energy	Virtual Training	SH-3
Atmos Energy	Pipeline Integrity Management (PIM) program	SH-4
Enstor Gas, LLC	Safety Incentive Program (SIP)	SH-5

Nomination SH-1	
SGA Member Company Name	Enstor Gas, LLC
Program Name	<i>Pandemic Plan</i>
Program Description	In March 2020 and in response to the COVID-19 outbreak, Enstor Gas, LLC (Enstor) developed and implemented a “Pandemic Plan”, in coordination with additional internal emergency plans (business continuity plan, emergency operations plan, etc.). The purpose of this plan is to provide guidance for identifying potential threats of a pandemic, prepare an action plan, and communicate the plan to our organization.

<p>Results of/Response to the Program</p>	<p>Enstor’s deliberate activation, proactive response, and precise delivery of tactical measures have resulted in no work-related COVID-19 cases to date. Enstor’s measurable impact in the activation of the “Pandemic Plan” included coordinating the formation of the “Pandemic Management Team” to assess the threat to the organization, developing an actionable response, providing frequent updates and recommendations to Management, and communicating a singular voice to the organization and appropriate stakeholders. A few examples include limited/restricted/suspended non-essential/operational critical contract laborers and visitors; restricted congregation of personnel and implementing social distancing > 6’, frequent cleanings/disinfecting of shared workstations (facility operator/control room) and work areas (restroom, kitchen, etc.); move non-essential personnel to remote service; implement self-evaluation for possible signs/symptoms for early detection and encourage self-isolation/quarantine; identify and procure appropriate personal protection equipment, personal hygiene necessities; determine, outline, and communicate a ‘Return to Work’ protocol.</p>
<p>Contribution to “Connecting People, Ideas & Information”</p>	<p>The activation of the Pandemic Plan, specifically the assembly of the “Pandemic Management Team” (PMT) which allowed for personnel from each location and various departments to assemble, elect a “Chairperson”, assess the COVID-19 threat to the organization, monitor disease progression, develop and implement action plans in alignment with World Health Organization (WHO) and Centers for Disease Control (CDC) recommendations, and provide frequent communications (memo-style, video conferencing, etc.) to the organization for transparency and consistency of the corporate message.</p>
<p>Supporting Documents</p>	<p>Click to view.</p>
<p>SGA Membership Category</p>	<p>Transmission</p>

<p>Nomination SH-2</p>	
<p>SGA Member Company Name</p>	<p>Summit Utilities</p>
<p>Program Name</p>	<p><i>Video: Summit Utilities Parking Safety and Completing a 360-Degree Walk Around</i></p>
<p>Program Description</p>	<p>At Summit Utilities Inc. (Summit), the safety of our team members and our communities is a top priority. Summit</p>

	<p>recognizes that operating vehicles may be one of the most hazardous routine tasks we perform. How we park our vehicles is an important part of safe driving. While analyzing our safety data, we discovered trends regarding backing and parking-related motor vehicle accidents. To prevent further incidents and to educate our team, Summit worked with our Operations Teams to develop a safety video. This video demonstrates our three different parking options and explains the significance behind the 360 Walk Around procedure. The 360 Walk Around procedure requires team members to completely walk around their vehicle prior to use. During this walk around, team members look for unsafe driving conditions, clear paths of travel, and make sure that the vehicle is in safe operating condition. Most importantly, the 360 Walk Around represents the idea that safety should be considered from all levels and angles—360 degrees. Our team members spend a lot of time on the road and this helpful video helped remind everyone that completing a 360 Walk Around inspection to check for unsafe conditions is just one of the many proactive tools we use to prioritize a safety-first culture.</p>
Results of/Response to the Program	<p>This safety initiative has benefitted Summit team members, our customers, and members of the public. We used this video to educate 184 team members on the 360 Walk Around practice. Since the training, we have had 0 employee backing accidents. Educating team members, as well as the public on the 360 Walk Around practice, proved to reduce accidents that could have potentially damaged personal or company property and vehicles</p>
Contribution to “Connecting People, Ideas & Information”	<p>Summit’s initiative to create this safety video represents our dedication to the safety of everyone we meet, every citizen we help, and every team member we have.</p>
Supporting Documents	<p>Click to view.</p>
SGA Membership Category	<p>Distribution</p>

Nomination SH-3	
SGA Member Company Name	Atmos Energy
Program Name	<i>Virtual Training</i>
Program Description	<p>When the pandemic forced us to temporarily suspend in-person training at our Charles K. Vaughan (CKV) Center for the safety of our employees, the workforce development team was prepared to transition courses to a virtual classroom environment. Our</p>

	<p>priority is to ensure employees have access to the training they need, consistent with our vision to be the safest provider of natural gas services. Training for core functions such as meter reading and service & construction was delivered via Microsoft Teams with self-paced courses and hands-on practice. New materials were also developed to support virtual learning, including a class syllabus, new online courses, video demonstrations, and field assignments. Training kits and equipment like natural gas meters were delivered to students' homes, to mimic the hands-on portion of training that would ordinarily be completed at the CKV facility. To support active practice and repetition, a field mentor program was established. Construction crew leaders, senior service technicians, and expert operations team members are matched with new employees to safely provide in-person coaching and guided practice out in the field. In addition, instructors conduct daily one-on-one virtual training with each new hire to complement the field mentor's efforts and ensure all questions are answered. Virtual meetings have enhanced the opportunity for our instructors to be a part of weekly Safety Huddles. These gatherings are led by local operations teams at each of our service centers to discuss safety that occurs in the field, driving to various job sites, or at home. While they were done in person before the pandemic, huddles are now conducted virtually in order to ensure the safety of our employees, their families, and our customers. Through the ease of joining a video call, instructors can support our local operations teams' safety discussions and demonstrate best practices across the 1,400 communities we serve.</p>
<p>Results of/Response to the Program</p>	<p>Our employees are our most valuable asset, and this new style of digital learning enhances our job skills training and supports our business modernization efforts. A well-trained workforce is a safe workforce that empowers our employees to perform their jobs safely while also keeping our customers, our system, and the public safe.</p>
<p>Contribution to "Connecting People, Ideas & Information"</p>	<p>The virtual training process features smaller class sizes and more one-on-one time for the instructors to spend with students through phone calls, video meetings, and online chat. The revised training schedule has also provided the opportunity to offer more classes and enables students to absorb training without traveling from other states to our CKV Center in Texas. In addition, experienced employees have been able to take advantage of virtual refresher training opportunities that reinforce their existing skills.</p>
<p>SGA Membership Category</p>	<p>Distribution</p>

Nomination SH-4	
SGA Member Company Name	Atmos Energy
Program Name	<i>Pipeline Integrity Management (PIM) program</i>
Program Description	<p>Atmos Energy’s Pipeline Integrity Management (PIM) program implements enhanced preventive measures to maintain the operation of our transmission pipeline system in a safe and reliable manner. The PIM program includes risk modeling that considers both the relative risks posed to our pipeline systems and the potential impacts of those risks. High consequence areas (HCAs) along the pipeline are typically densely populated areas or rural areas containing identified sites adjacent to the pipeline that pose considerably more risk to human life. Identified sites may be churches, schools, hospitals, daycare centers, assisted-living facilities, campgrounds, or other buildings and outside areas where people congregate. Additional inspections of pipelines within HCAs, as well as certain pipelines outside of HCAs, are conducted in accordance with the Atmos Energy state and federal PIM programs. We prioritize transmission pipeline replacements based upon the results of our PIM results. We continue to upgrade lines with pigging facilities and replace valves, fittings, and pipe to allow In-Line Inspection (ILI) tools to travel through the pipelines. Our Distribution Integrity Management (DIM) program includes risk modeling that takes into account the relative risks posed to our distribution pipeline systems and the potential consequences of those risks.</p>
Results of/Response to the Program	<p>The frequency of monitoring our transmission and distribution system’s rights-of-way (ROWs) is based on criteria documented in our Operations and Maintenance (O&M) Manual that has been established to meet or exceed state and federal regulations. Inspections and maintenance work, such as leak surveys and corrosion control, are performed regularly, and pipeline segments are replaced when deemed necessary to maintain the safe delivery of natural gas to Atmos Energy customers.</p>
Contribution to “Connecting People, Ideas & Information”	<p>Safely owning, operating and modernizing such a dynamic system requires strong partnerships between the communities we serve, the regulators who oversee our activities and the investors and creditors who ensure we have the financial resources necessary to continue improving our system. We are always working with industry and technology partners to develop and evaluate new technologies to enhance safety. We also have robust, multi-channel safety outreach efforts through our public awareness campaigns, community involvement and continued relationships with regulators, city leaders and first responders. And finally, we partner with best-in-class suppliers who share our</p>

	commitment to safety and perform their work to the same high standards.
SGA Membership Category	Distribution

Nomination SH-5	
SGA Member Company Name	Enstor Gas, LLC
Program Name	<i>Safety Incentive Program (SIP)</i>
Program Description	<p>At Enstor Gas, we have authored, implemented, and budgeted for an “Employee Safety Incentive Program” initiative to proactively motivate and encourage employee involvement in health & safety. Employees must meet and/or exceed the specific program criteria listed below to maintain eligibility participation requirements.</p> <p><i>Headquarters Staff</i> For each department’s personnel to maintain eligibility, the following criteria must be met:</p> <ul style="list-style-type: none"> ● Zero employee Preventable Vehicle/Equipment/Property Damage Accident; and ● Zero employee reportable/recordable injury or illness; and ● Each department’s employee must attend all scheduled safety meetings per annual calendar year; and ● Meet &/or exceed company regulatory goals – maximum of 1 regulatory agency (federal, state, &/or local) reportable incident (safety, environmental, regulatory, etc.); and ● Meet &/or exceed company regulatory goals – maximum of regulatory agency (federal, state, local) violation penalty ≤ \$XXXXX; and ● Each employee must complete all assigned training on-time and prior to expiration. <p><i>Field/Facility Employees</i> For each facility’s personnel to maintain eligibility, the following criteria must be met:</p> <ul style="list-style-type: none"> ● Zero employee Preventable Vehicle/Equipment/Property Damage Accident(s); and ● Zero employee reportable/recordable injury or illness; and ● Each employee must attend all scheduled safety meetings per annual calendar period; and ● Meet &/or exceed facility regulatory goals – maximum of 1 regulatory agency (federal, state, &/or local) recordable &/or reportable incident (safety, environmental, regulatory,

	<p>etc.); and</p> <ul style="list-style-type: none"> ● Meet &/or exceed facility regulatory goals – maximum of regulatory agency (federal, state, local) violation penalty ≤ \$XXXXX; and ● Each employee must complete all assigned training on-time and prior to expiration. <p>**Failure to meet any of the criteria reflected above will eliminate both the employee and their Supervisor/Manager from the Annual Award and the Grand Prize Drawing.</p> <p>** Annual Award: \$XXXX Amazon gift card.</p> <p>Grand Prize Drawings: At the end of each year, all eligible employees will be placed in a drawing for \$XXXX per facility/location.</p>
<p>Results of/Response to the Program</p>	<p>Enstor Gas, LLC (110 annual employee average) has made a measurable impact over their 4 plus years as a passionate advocate for ensuring the safety and health of their employees, contractors, and visitors. Enstor’s performance and team accomplishments include: 2,000,000+ safe hours worked without an OSHA recordable/reportable injury or illness; accumulated 690,000+ safe miles driven without a preventable vehicle/equipment/property damage/accident; completed 45+ state and/or federal inspections without a notice of violation/citation; completed 14,423 safety training assignments totaling 12,591 training hours; celebrated asset milestones and accomplishments; celebrated individuals with awards for recognition and reporting of hazard for mitigation and safe-acts through our safety observation system (via app or SharePoint); and staff selfless dedication to teamwork has sustained an exemplary record admired and trusted by state and federal agencies. The above-listed accomplishments are even more impressive considering the regulatory scrutiny and operational demands.</p>
<p>Contribution to “Connecting People, Ideas & Information”</p>	<ul style="list-style-type: none"> ● Allowed personal involvement opportunities for staff to report unsafe acts/conditions for mitigation through our safety observation system (via app or SharePoint). ● Allowed personal involvement opportunities for staff to report safe acts/conditions for individual recognition through our safety observation system (via app or SharePoint) - spot award for going above and beyond. ● Measurable personal improvement in the ‘Corporate Safety Culture’ – contributions, involvement, communication, competitiveness, etc.
<p>Supporting Documents</p>	<p>Click to view.</p>
<p>SGA Membership Category</p>	<p>Transmission</p>