Session 1: Tuesday, May 7 | 8:00 a.m. – 11:30 a.m.

Course A: Emerging Leaders Training (Session Day 1 of 2)
Location: San Gabriel D
- **Description:** You have the aspiration and the drive. Now you need technique. If you are looking to move to a manager role, this class will help you "up" your leader game. You only get one shot at making a first impression. Make it count!
- **Learning Objectives:**
  - Giving and Receiving Feedback
  - Coaching Techniques – Motivating employees to become more self-aware, to inspire creativity and to encourage endurance that will improve your team's business metrics
  - Communication and Listening Skills
  - Building Trust and Teams
- **Target Audience(s):**
  - Emerging Leaders
  - New Managers
  - Aspiring Managers
- **Speaker(s):** Cindy Mitchell | Southern Gas Association & Brent Strehlow | TMI Leadership Consulting

Course B: Women & Leadership Forum (Full Day Session)
Location: San Gabriel JK
- **Description:** Authentic Influence - What actions can you take to authentically influence the thoughts, beliefs, and actions of others? How can you step into your power to be and bring your best, real self to work to ensure you are as influential as you need to be? In this highly interactive and engaging session we will:
  - Discuss why authenticity is critical to influence in today’s business environment
  - Identify the three areas within our control that must be activated in order to authentically influence
  - Understand how to develop oneself to become more influential
  - Explore tactical ways to gain buy-in, attract the resources needed, and build a strategy for success.
  - Unlock the mysteries of powerful presenting so when the people in your group speak, people listen!
  - Learn how to prepare for high-stakes situations, from tough conversations to large presentations.
- During the second half of the day, we will navigate the Toolkit of Success by first identifying your strengths, assessing your needs, then listening to our Avenues of Experts. We will wrap up the day with a panel on Diversity and Inclusion and how that plays a vital role in everyone’s Toolkit of Success.
- **Learning Objective(s):**
  - Brave and Authentic Leadership
  - Managing your Toolkit of Success
  - Identifying Strengths and Opportunities
  - What it means to be a leader
  - Career Drivers
  - Importance of Diversity and Inclusion in Leadership
- **Target Audience(s):**
  - Open to all Industry Professionals
Course C: Regulatory Updates
Location: San Gabriel B
- **Description:** This session will cover general updates in Pipeline Safety.
- **Learning Objectives:**
  - Overview of Texas Intrastate Mileage
  - Understanding of the new T-4 Permit Fee Rule
- **Target Audience(s):**
  - All Pipeline and Industry Professionals
- **Speaker/Instructor(s):** Kimberly Davis | OnStage Leadership & Southwest Regional Gas Women and Leadership Committee

Course D: Project Management
Location: San Gabriel C
- **Description:** Managing Projects in a fast-paced environment
- **Learning Objective(s):**
  - Key Processes
  - Key Stakeholders
  - Communication Essentials
- **Target Audience:** Management and Individual contributors
- **Speaker/Instructor(s):** Bill Lowry | PHMSA & Stephanie Weidman | RRC of Texas

- **Speaker/Instructor(s):** Lydia Mares | CenterPoint Energy & Kimberly Carter | Texas Gas Service
Session 2: Tuesday, May 7 | 1:00 p.m. – 4:30 p.m.

Course A: Emerging Leaders Training (Session Day 1 of 2)
Location: San Gabriel D
- **Description:** You have the aspiration and the drive. Now you need technique. If you are looking to move to a manager role, this class will help you "up" your leader game. You only get one shot at making a first impression. Make it count!
- **Learning Objectives:**
  - Giving and Receiving Feedback
  - Coaching Techniques – Motivating employees to become more self-aware, to inspire creativity and to encourage endurance that will improve your team’s business metrics
  - Communication and Listening Skills
  - Building Trust and Teams
- **Target Audience(s):**
  - Emerging Leaders
  - New Managers
  - Aspiring Managers
- **Speaker(s):** Cindy Mitchell | Southern Gas Association & Brent Strehlow | TMI Leadership Consulting

Course B: Women & Leadership Forum (Full Day Session)
Location: San Gabriel JK
- **Description:** During this second half of the day, we will navigate the Toolkit of Success by first identifying your strengths, assessing your needs, then listening to our Avenues of Experts. We will wrap up the day with a panel on Diversity and Inclusion and how that plays a vital role in everyone’s Toolkit of Success.
- **Learning Objective(s):**
  - Managing your Toolkit of Success
  - Identifying Strengths and Opportunities
  - What it means to be a leader
  - Career Drivers
  - Importance of Diversity and Inclusion in Leadership
- **Target Audience(s):**
  - Open to all Industry Professionals
- **Speaker/Instructor(s):** Southwest Regional Gas Women and Leadership Committee

Course C: Damage Prevention Roundtable
Location: San Gabriel B
- **Description:** Operator Damage Prevention/Incident Response Roundtable
- **Learning Objective(s):**
  - Led by industry experts, the damage prevention roundtable features interactive discussion of a variety of issues impacting the gas industry today:
    - Data-Driven Damage Prevention Initiatives
    - Working With Excavators
      - Pipeline Damage Prevention Certification Training & RRC Docket Dismissal
      - Targeted Outreach to Specific Stakeholder Groups
      - Damage Prevention Council of Texas Partnership Opportunities
    - Contract Locating vs. In-House
    - Why wasn’t I notified?
    - Ticket Management
    - Public Awareness Supplemental Outreach
    - General Discussion
Coordinated Response to Natural Gas Incidents in an Urban Environment – Battalion Chief Randell Nations, Austin Fire Department

- **Target Audience(s):** Gas Distribution & Midstream Operators
- **Speaker/Instructor(s):** David Ferguson | Texas 811 Facilitating & Randell Nations | Austin Fire Department

**Course D: Contractor & Resource Management**

*Location: San Gabriel C*

- **Description:** The ability to successfully partner with outside contractors is essential for meeting strategic objectives in today’s natural gas utility. This session will walk participants through the lifecycle of contracting work. Through an interactive discussion facilitated by the speakers, we will identify leading practices in the areas of finding qualified contractors, bidding work, executing contracts, onboarding, scheduling, procuring materials, managing the work in the field, inspection, measuring performance and conflict resolution.

- **Learning Objective(s):**
  - Contract Development
  - Contractor Sourcing
  - Executing Work Through Contractors
  - Performance Management
  - Training

- **Target Audience(s):**
  - Field Operations
  - Contract Administration
  - Supply Chain
  - Performance Management

- **Speaker/Instructor(s):** Chris Miner | ONE Gas
Session 3: Wednesday, May 8 | 8:00 a.m – 11:30 a.m.

**Course A: Emerging Leaders Training (Session Day 2 of 2)**

*Location: San Gabriel D*

- **Description:** You have the aspiration and the drive. Now you need technique. If you are looking to move to a manager role, this class will help you "up" your leader game. You only get one shot at making a first impression. Make it count!

- **Learning Objectives:**
  - Giving and Receiving Feedback
  - Coaching Techniques – Motivating employees to become more self-aware, to inspire creativity and to encourage endurance that will improve your team’s business metrics
  - Communication and Listening Skills
  - Building Trust and Teams

- **Target Audience(s):**
  - Emerging Leaders
  - New Managers
  - Aspiring Managers

- **Speaker(s):** Cindy Mitchell | Southern Gas Association & Brent Strehlow | TMI Leadership Consulting

**Course B: Valve School**

*Location: San Gabriel A*

- **Description:** This course will walk through the basics of the types and valves and the maintenance of those valves in the workplace.

- **Learning Objective(s):**
  - Introduction
  - A Functional Valve is Not a Piece of Pipe
  - The What and Why of Lube Sealants
  - Lubricated Valve Information
  - U.S. Regulations
  - Why Perform Preventive Maintenance
  - Actual Savings
    - Time: Preventative Maintenance vs. Downtime for Repairs
    - Equipment: Lubrication Program vs. Valve Replacement
    - Product: Loss Through Bleeding Line Down for Valve Replacement
  - Equipment Needed
  - The Maintenance Program
  - Very Important Guidelines
  - Plug Valve Maintenance
  - Ball Valve Maintenance
  - Five Common Problem Areas for Ball Valves

- **Target Audience(s):** Field Members

- **Speaker/Instructor(s):** Paul Katusha | Broen Valves, & Scott McCracken | Balon

**Course C: Virtual Reality**

*Location: San Gabriel B*

- **Description:** The Digital Transformation of Safety and Training with Extended Reality (XR) (approximately 3.5 hour session) Advancements in technology have ushered in new and innovative workforce training solutions. Effective when it comes to both cost and trainee retention, technological advancements are making positive differences in the industry. Virtual, augmented, and mixed reality make it possible to blend traditionally adopted learning environments with the future of educational content delivery.
Blending cutting-edge technology and classroom settings has shown impressive results for companies taking the leap into the future.

- **Learning Objective(s):** Learn what innovations are changing the safety and training space, in addition to how to effectively implement these technologies without losing sight of your organizational goals.
- **Target Audience(s):** Field Members
- **Speaker/Instructor(s):** Geoff Isbell | Energy Worldnet

**Course D: How Utilities Make $**

*Location: San Gabriel JK*

- **Description:** This session will cover how utilities regulate rates, manage infrastructure programs, and cover costs in order to make money and thrive in the industry.
- **Learning Objective(s):**
  - Utility Rate Regulation
    - Why Are Our Rates Regulated?
    - Who Regulates Our Rates?
    - How Are Our Rates Regulated?
  - How Do We Make Money?
    - Capital vs O&M
    - Rate of Return
    - How are Rates Developed?
  - Who Pays the Bill?
    - Cost Allocation and Rate Design
    - Charging New Rates
    - Importance of Customer Growth and Retention
  - Challenges and Obstacles
    - Importance of Accurate Documentation
    - Importance of Closing Projects Timely
    - What Is Regulatory Lag?
  - Beyond the Rate Case – Alternative Mechanisms
    - Gas Reliability Infrastructure Program
    - Cost of Service Adjustment Clauses
    - Accounting Orders
    - Tariff Riders

- **Target Audience(s):** Regulated Utility Workers & Financially Minded Individuals
- **Speaker/Instructor(s):** Stacey McTaggart | Director of Rates & Regulatory Affairs, Texas Gas Service

**Course E: Construction Inspection**

*Location: San Gabriel C*

- **Description:** Proper pipeline inspection begins before the first piece of pipe is installed and isn’t complete when the last meter is turned on. From building relationships, to onsite inspection of pipeline installation, the tasks that are associated with being a Pipeline Inspector are vast and crucial. You will learn proper installation procedures, best practices for safety, material handling, documentation, and priority management skills.
- **Learning Objectives:**
  - Safety on the job
  - OQ compliance
  - Proper installation procedures
- Target Audience(s): Gas Operators, Field Construction Coordinators, Pipeline Inspectors and Project Managers
- Speaker/Instructor(s): Dustin McKnight, Dennis Jones, & Dwayne Finn | Atmos Energy Construction Management Team
Session 4: Wednesday, May 8 | 1:00 p.m. – 4:30 p.m.

Course A: Emerging Leaders Training (Session Day 2 of 2)
Location: San Gabriel D
- Description: You have the aspiration and the drive. Now you need technique. If you are looking to move to a manager role, this class will help you "up" your leader game. You only get one shot at making a first impression. Make it count!
- Learning Objectives:
  - Giving and Receiving Feedback
  - Coaching Techniques – Motivating employees to become more self-aware, to inspire creativity and to encourage endurance that will improve your team's business metrics
  - Communication and Listening Skills
  - Building Trust and Teams
- Target Audience(s):
  - Emerging Leaders
  - New Managers
  - Aspiring Managers
- Speaker(s): Cindy Mitchell | Southern Gas Association & Brent Strehlow | TMI Leadership Consulting

Course B: Regulator & Reliefs Valves
Location: San Gabriel JK
- Description: Maintenance/ Troubleshooting of the Regulators/ Reliefs. Each manufacturing representative will demonstrate how to take apart and put back together the regulators selected for the training. As this is completed the presenter will cover basic operational functions/features and troubleshooting concepts. The manufacturing representative will perform most of the hands-on, but class participants will be able to participate and ask questions in the small group setting. We encourage questions, sharing of experiences to get the most out of the class.
- Learning Objective(s):
  - Overview of Operation of the different manufacturer’s equipment.
  - Complete disassemble and reassemble in the class.
  - Theory and discussions of pressures and operating ranges.
- Target Audience(s):
  - Field Technicians
  - Engineers
  - Procurement Employees
- Speaker/Instructor(s): Todd Matherly | Vinson Process & Control, & Jim Jackson | Honeywell

Course C: Leak Survey & Odorization
Location: San Gabriel C
- Description: As our country’s natural gas distribution infrastructure ages, leaks and the safety risk that leaks present to the public, customer’s and company personnel are a growing concern. Today’s advances in technology can be leveraged to increase the quality and effectiveness of a company’s Leak Survey and Odorization programs. In this course, we will discuss how to incorporate new technology and leverage regulations to develop a top tier Leak Survey and Odorization program.
- Learning Objective(s):
  - Understand today’s challenges for Leak Survey and Odorization.
  - Gain knowledge on application of new Leak Survey and Odorization technology.
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- Identify the value of a prescriptive vs risk-based leak survey schedule.
- Apply regulatory codes and company procedures to increase safety.
- Understand the elements of an effective Odor Concentration program.
- Incorporate Leak Survey into your Distribution Integrity Management program.
- Utilize Reject>Find>Drive to improve your companies Leak Survey and Odorization Program.

- **Target Audience(s):**
  - Field Operations
  - Compliance
  - Engineers

- **Speaker/Instructor(s):** Jeff Goetzman | Technical Field Operations Manager, CenterPoint Energy

**Course D: Media & the Public Perception**
*Location: San Gabriel B*

- **Description:** This session will cover the do’s and don’ts of building Media relationships, and how agencies and emergency responders can benefit your messaging and media coverage.

- **Learning Objective(s):**
  - How to Navigate Media Relationships
  - Building your message

- **Target Audience(s):**
  - Media Staff
  - Field Members

- **Speaker/Instructor(s):** Stephen Waters | CenterPoint Energy & Christy Penders | Texas Gas Service

**Course E: Safety Roundtable**
*Location: Taylor*

- **Description:** This interactive roundtable session is intended for front line operating professionals and their supervisors. The format will include short presentations on a number of topics to jump start idea sharing among participants. Please come prepared to ask your safety questions and share your safety successes.

- **Learning Objective(s):**
  - Understand New OSHA Construction Crane Standards
  - Excavation Safety
  - Safe Driving Practices
  - Seasonal Protection Options
  - Electrical Safety
  - PPE for Emergency Response
  - Drug and Alcohol Clearinghouse from FMCSA

- **Target Audience(s):** Safety

- **Speaker/Instructor(s):** James Owens | Atmos Energy, Jon Nixon | CenterPoint Energy, & Matthew Carlquist | ONE Gas, Inc.
**Course A: Corrosion Introduction**  
*Location: San Gabriel A*

- **Description:** This course will help you control corrosion by introducing the three common methods to control corrosion in pipelines:
  - Insulators: Couplings, Weld end, Flanges, Unions, Insulating boards
  - Coatings: Coal tar, Greast wrap (early), Epoxy, Polyethylene, Field applied
  - Sacrificial anodes: Magnesium, Aluminum
- The class will also cover Cathodic Protection to prevent corrosion:
  - Cathodic protection uses all three of the techniques working together to combat corrosion.
  - Putting it all together and making it work correctly
  - Correctly installing anodes so they will do their job for many years
    - Burying anodes
    - Preparing the pipe surface
    - Preparing the wire
    - Welding procedure, wire to pipe
    - Coating the weld area
    - Activating the anode
  - Taking Pipe to Soil Readings
  - Impressed Current Systems (overview and explanation)
- **Learning Objective(s):**
  - How to Control Corrosion
  - Cathodic Protection and Prevention Techniques
  - Correct Installation of Anodes
  - Understanding of Impressed Current Systems
- **Target Audience(s):**
  - Field Maintenance Workers
  - Engineers
- **Speaker/Instructor(s):** John Rettig | Corrosion Control Program Manager, POND

**Course B: Creating Natural Gas Champions**  
*Location: San Gabriel C*

- **Description:** Opposition is everywhere to the natural gas industry. While a lot of the activity has been on pipeline permitting and construction, it certainly does not end there. Most of the persuasion to align against hydrocarbon energy is based on leveraging emotions rather than facts. So, what is my responsibility to counteract that? How do I ensure that facts can be shared with my neighbors and others I am around every day at the little league soccer or baseball game? This is your chance to better understand some very basics on the natural gas industry, and more importantly, how to engage in those casual yet crucial conversations. Becoming a Natural Gas Champion – it’s in all of us, we just need to better understand how.
- **Learning Objective(s):** Become a Natural Gas Champion – it’s in all of us, we just need to better understand how.
- **Target Audience(s):** Associates at all levels of the Organization will benefit.
- **Speaker/Instructor(s):** Bill Cantrell | CEO, Southern Gas Association
Course C: TBPE – Engineering Ethics
Location: San Gabriel JK
- **Description:** Texas Board of Professional Engineers – Professional Practice Update & Ethics.
  - **Learning Objective(s):** Updates on engineering ethics and Code of Conduct, Board Activities, rule and statutory changes, and general updates on Board initiatives.
    - This course is eligible for CE for Engineers
- **Target Audience(s):** All Engineering Professionals
- **Speaker/Instructor(s):** Rick Strong | P.E., Director of Licensing, Texas Board of Professional Engineers